



## 2020 CALLS FOR SERVICE DATA

The following information has been compiled from the department's record management system for calendar year 2020. Included with 2020 are comparison figures for the prior two years.

The Chelmsford Police Department uses over 350 Action Codes to Track calls for service as well as all Officer initiated activity.

This list is a summary of frequently used Action Codes / Log entries.

<b><u>TOTAL CALLS /POLICE ACTIVITY</u></b>	2018	2019	<b>2020</b>	<b>% DIFF</b>
	35,096	36,746	<b>36,979</b>	
<b><u>PERSONS ARRESTED</u></b>	2018	2019	<b>2020</b>	<b>%DIFF</b>
	248	249	<b>169</b>	<b>-32%</b>
<b><u>PROTECTIVE CUSTODY</u></b>	2018	2019	<b>2020</b>	<b>%DIFF</b>
	1	1	<b>0</b>	
<b><u>CITATIONS ISSUED</u></b>	2018	2019	<b>2020</b>	<b>%DIFF</b>
	2,640	2,534	<b>1,324</b>	<b>-48%</b>
<b><u>MOTOR VEHICLE ACCIDENTS</u></b>	2018	2019	<b>2020</b>	<b>%DIFF</b>
MVA RESPONDED	814	794	<b>557</b>	<b>-30%</b>
FATAL MVA	4	0	<b>1</b>	
<b><u>O.U.I. CHARGES</u></b>	2018	2019	<b>2020</b>	<b>%DIFF</b>
	35	27	<b>21</b>	<b>-22%</b>
<b><u>MOTOR VEHICLE STOPS</u></b>	2018	2019	<b>2020</b>	<b>%DIFF</b>
	5,629	6,595	<b>4,558</b>	<b>-31%</b>

<b><u>RADAR / TRAFFIC CONTROL</u></b>	2018 2,072	2019 1,384	<b>2020 1,154</b>	<b>%DIFF -16%</b>
<b><u>PARKING COMPLAINTS</u></b>	2018 278	2019 273	<b>2020 214</b>	<b>%DIFF -21%</b>
<b><u>MEDICAL CALLS</u></b>	2018 3,579	2019 3,882	<b>2020 2,558</b>	<b>%DIFF -34%</b>
<b><u>MEDICAL / MENTAL HEALTH</u></b>	2018 277	2019 304	<b>2020 251</b>	<b>%DIFF -17%</b>
<b><u>INVOLUNTARILY HOSPITALIZED</u></b>	2018 207	2019 158	<b>2020 115</b>	<b>%DIFF -27%</b>
<b><u>OPIOID OVERDOSES</u></b>	2018 47	2019 40	<b>2020 29</b>	<b>%DIFF -27%</b>
<b><u>OPIOID OVERDOSES</u></b> <b>FATAL</b>	2018 4	2019 2	<b>2020 3</b>	<b>%DIFF 50%</b>
<b><u>WELL-BEING CHECKS</u></b>	2018 612	2019 572	<b>2020 675</b>	<b>%DIFF 18%</b>
<b><u>MISSING PERSONS</u></b>	2018 40	2019 67	<b>2020 31</b>	<b>%DIFF -54%</b>
<b><u>ALARM CALLS</u></b>	2018 1,583	2019 1,370	<b>2020 1,049</b>	<b>%DIFF -23%</b>
<b><u>911 HANGUP CALLS</u></b>	2018 311	2019 259	<b>2020 269</b>	<b>%DIFF 4%</b>
<b><u>DISTURBANCE CALLS</u></b>	2018 381	2019 415	<b>2020 505</b>	<b>%DIFF 22%</b>
<b><u>DOMESTIC DISTURBANCES</u></b>	2018 361	2019 390	<b>2020 375</b>	<b>%DIFF -4%</b>

<b><u>DOMESTIC ASSAULT / BATTERY</u></b>	2018 40	2019 34	<b>2020 46</b>	<b>%DIFF 35%</b>
<b><u>SUSPICIOUS ACTIVITY</u></b>	2018 965	2019 996	<b>2020 970</b>	<b>%DIFF -3%</b>
<b><u>SIMPLE ASSAULT</u></b>	2018 32	2019 49	<b>2020 43</b>	<b>%DIFF -12%</b>
<b><u>ASSAULT W/ D/W</u></b>	2018 12	2019 14	<b>2020 14</b>	<b>%DIFF</b>
<b><u>ASSAULT W/ FIREARM</u></b>	2018 0	2019 2	<b>2020 1</b>	<b>%DIFF</b>
<b><u>SEXUAL ASSAULTS</u></b>	2018 10	2019 8	<b>2020 12</b>	<b>%DIFF 50%</b>
<b><u>OFFICERS ASSAULTED</u></b>	2018 4	2019 3	<b>2020 5</b>	<b>%DIFF 67%</b>
<b><u>WARRANTS AND SUMMONSES</u></b>	2018 251	2019 312	<b>2020 221</b>	<b>%DIFF -29%</b>
<b><u>RESTRAINING ORDERS HARASSMENT ORDERS SERVED</u></b>	2018 78	2019 72	<b>2020 96</b>	<b>%DIFF 33%</b>
<b><u>SEX OFFENDER REG/VER/INFO</u></b>	2018 47	2019 62	<b>2020 59</b>	<b>%DIFF -5%</b>
<b><u>HARASSING PHONE CALLS</u></b>	2018 67	2019 89	<b>2020 70</b>	<b>%DIFF -21%</b>
<b><u>ROBBERIES</u></b>	2018 2	2019 3	<b>2020 2</b>	<b>%DIFF -33%</b>

<b><u>BURGLARIES RES/COMM</u></b>	2018 27	2019 18	<b>2020 24</b>	<b>%DIFF 33%</b>
<b><u>SHOPLIFTING</u></b>	2018 197	2019 235	<b>2020 105</b>	<b>%DIFF -55%</b>
<b><u>MOTOR VEHICLE BREAKS</u></b>	2018 42	2019 35	<b>2020 35</b>	<b>%DIFF</b>
<b><u>MOTOR VEHICLE THEFTS</u></b>	2018 11	2019 17	<b>2020 25</b>	<b>%DIFF 47%</b>
<b><u>VANDALISM REPORTS</u></b>	2018 92	2019 78	<b>2020 85</b>	<b>%DIFF 9%</b>
<b><u>FRAUD REPORTS</u></b>	2018 155	2019 167	<b>2020 664</b>	<b>%DIFF 290%</b>
<b><u>SCHOOL RESOURCE ACTIVITY</u></b>	2018 121	2019 81	<b>2020 87</b>	<b>%DIFF 7%</b>
<b><u>HATE / BIAS OFFENSES</u></b>	2018 1	2019 1	<b>2020 7</b>	<b>%DIFF 600%</b>
<b><u>LEGAL ADVICE</u></b>	2018 202	2019 228	<b>2020 296</b>	<b>%DIFF 30%</b>
<b><u>MUTUAL AID</u></b>	2018 172	2019 212	<b>2020 145</b>	<b>%DIFF -46%</b>
<b><u>TRANSPORT PERSONS</u></b>	2018 103	2019 119	<b>2020 81</b>	<b>%DIFF -32%</b>
<b><u>FOOT PATROLS / PROPERTY CKS</u></b>	2018 10,780	2019 13,142	<b>2020 17,500</b>	<b>%DIFF 33%</b>
<b><u>ANIMAL CONTROL ISSUES</u></b>	2018 1041	2019 838	<b>2020 470</b>	<b>%DIFF -44%</b>

<b><u>KEEP THE PEACE</u></b>	2018	2019	<b>2020</b>	<b>%DIFF</b>
	24	38	27	-29%
<b><u>FIRE DEPT. RESPONSE</u></b>	2018	2019	<b>2020</b>	<b>%DIFF</b>
	113	143	145	1%
<b><u>DISABLED MOTOR VEHICLES</u></b>	2018	2019	<b>2020</b>	<b>%DIFF</b>
	303	293	260	-11%