

Chelmsford Council on Aging Resource Guide 2017



**Council on Aging
Chelmsford Senior Center
75 Groton Road
No. Chelmsford, MA 01863
978-251-0533**

INTRODUCTION

CHELMSFORD SENIOR CENTER MISSION STATEMENT

The Chelmsford Senior Center-Council on Aging strives to provide and promote advocacy and support systems which empower older adults and disabled citizens to maintain independence, prepare for life changes and improve quality of life. We hope to enrich the experience of healthy aging. We have 22 staff members (5 of whom are paid by the Town General Fund) and volunteers of all ages. The Chelmsford Senior Center is home of the Town's Human Services Department and all of the services it provides to adults over 60, disabled individuals, and their families.

Police/Fire/Ambulance/Emergency

Emergency.....	911
Police – Non Emergency.....	978-256-2521
Fire – Non Emergency.....	978-250-5265
Poison Control Center.....	800-222-1212
Elder Abuse / Elder @ Risk.....	800-892-0980
Elder Abuse Hot Line	
After 5 pm, Monday-Friday, Weekends and Holidays.....	800-922-2275
Suicide Prevention.....	978-327-6607
Samaritans of the Merrimack Valley.....	877-870-4673

Town of Chelmsford Safe Watch Program

The Chelmsford Police Department is committed to the safety of all our residents. We recognize that there are members of our community who may have conditions that cause them to wander, be unsafe, or pose a danger to themselves or others. The Chelmsford Police Department is working to identify those individuals and their caretakers in order to respond to crisis situations in a knowledgeable manner, to ensure the safety of everyone involved. Whether the person wanders, becomes separated from a caretaker, or poses a danger, the Chelmsford Police Department is committed to using the proper techniques to ensure a positive outcome. Family members, caretakers, and friends are encouraged to make use of this program by completing the form, which is available in the lobby of the Chelmsford Police Department and on the Chelmsford Police Website, and by meeting with Officer Jennifer Bellissimo to discuss specifics. Officer Jennifer Bellissimo may be contacted for general questions or concerns at 978-256-2521 X148 or jbellissimo@townofchelmsford.us. This is a free, voluntary and confidential program that is designed to better equip emergency personnel when responding to a crisis situation. The information is not for general release.

Contents

MEDICAL/HEALTH CARE	4
Adult Day Health Programs (Supervised medical treatments) _____	4
Adult Supportive Day Programs (Supervised daytime activities) _____	4
Free Pharmacy Delivery _____	4
Hospitals and Medical Services _____	5
Prescription Drugs _____	5
GENERAL ASSISTANCE	6
Clothing _____	6
Financial assistance _____	6
Shelters _____	6
Social Services _____	6
Transportation _____	8
Utilities _____	8
HOUSING	9
Assisted Living/Housing _____	9
Housing/Housing goods/Furniture _____	9
BENEFITS COUNSELING	10
Food _____	10
Fuel assistance _____	10
Immigrants _____	10
Insurance _____	11
Lawyer Referral Services _____	11
PUBLIC RESOURCES	12
Alzheimer’s Association Ma Chapter _____	12
Disabililty Agencies _____	12
Elder Abuse _____	12
Elder Abuse Hotline _____	Error! Bookmark not defined.
Elderly Services _____	12
Emergency Assistance _____	12
Employment Services _____	12
Food/Nutrition _____	12
Health & Benefits Counseling _____	13
Homemaking _____	13
Library _____	13
Other Services _____	13
Recreation/Volunteer _____	14
State Agencies _____	14
Town Of Chelmsford _____	15
PLACES OF WORSHIP	16

MEDICAL/HEALTH CARE

Adult Day Health Programs (Supervised medical treatments)

All Care Adult Day Health @North Village, N. Chelmsford	978-251-0367
Blaire House of Tewksbury.....	978-851-3121
Buttonwoods Place ADH, Haverhill.....	978-373-1584
Castle Hill ADH, Chelmsford.....	978-250-1121
Community Family, Lowell.....	978-458-4844
D'Youville ADH Center, Lowell.....	978-454-5681
Home Away from Home, Lowell.....	978-453-4663
La Casa de Maria Immaculata, Lawrence.....	978-685-2727
MI Adult Health, Lawrence.....	978-682-7575
Nevins Adult Day Health Ctr., Methuen.....	978-686-2807
Nevins Alzheimer Family Care Ctr., Methuen.....	978-682-3582
Sarah's Place, Haverhill.....	978-374-2175

Adult Supportive Day Programs (Supervised daytime activities)

Andover Social Day Program.....	978-623-8321
Chelmsford Adult Social Day Program	
Monday-Friday 8:30-3:00pm. Transportation subject to availability	
A special place for seniors to receive warm, individual and group	
attention in a structured setting. Supervised, daytime activities for	
the older adults are offered.....	978-251-8880

Free Pharmacy Delivery

Rite Aide, 24 Wood St., Lowell, deliver M, W, F.....	978-458-6397
Remedium Pharmacy, 2 Vinal Sq., Chelmsford.....	978-251-7070
Tyngsboro Family Pharmacy, 138 Middlesex Rd., Tyngsboro.....	978-226-5679
True Care Pharmacy, 1275 Pawtucket Blvd., Lowell.....	978-452-6666

Hospitals and Medical Services

Emerson Hospital.....	978-369-1400
Lowell General Hospital.....	978-937-6000
LGH-Saints Memorial Campus.....	978-458-1411
Lahey Clinic.....	781-744-5100
MA Medical Advocacy.....	800-336-2262
Middlesex Community College Dental Clinic	
Preventative dental hygiene services for elders.....	978-656-3250
National Eye Care Products	
Volunteer ophthalmologists offer medical eye care to limited	
Income senior who are not currently being treated	
by an ophthalmologist.....	800-222-3937

Prescription Drugs

MA College of Pharmacy, medication checkup.....	866-633-1617
Mass Medline.....	866-633-1617
Prescription Advantage.....	800-243-4636

GENERAL ASSISTANCE

Clothing

- Lazarus House Thrift Store – 229 So. Union St., Lawrence.....978-557-5449
- Ruth’s House, Haverhill, MA.....978-521-5575
- Salvation Army – 217 West Hollis, Nashua, NH.....603-880-0271
- Treasure Shop, Chelmsford Senior Center.....978-251-0533

Financial assistance

Chelmsford Senior Center/Council on Aging (COA)

Variety of services: Property tax work programs, Fuel assistance,
SNAP (food assist) app, lifelines Federal and State Tax Preparation
Free of charge courtesy of AARP volunteers.

- Appointments needed.....978-251-0533
- Elder Care Fund, Elder Services Merrimack Valley.....800-892-0890
- Social Security Administration, Information and Referral.....800-772-1213
- Social Security Office, Lowell.....978-452-5509
- St. Vincent De Paul Ministry.....978-692-6353 X 349
- Town Assessor’s – Tax Exemptions & Deferral Programs.....978-250-5220
- Transitional Assistance, Lowell MA.....978-446-2400

Shelters

- Alternative House (Domestic Violence) Lowell978-937-5777
or 888-291-6228
- Traditional Living Center – 189 Middlesex St., Lowell.....978-452-5509

Social Services

Chelmsford Respite & Companion Care Program

This award winning program provides supervisory care and
attention to isolated, convalescent or disabled elder to allow
family a time of relief from daily routine.....978-788-6174

Chelmsford Senior Center

Our goal is to help seniors remain in their homes for as long as
possible. Our services include Meals on Wheels, handicap placards,
small home repairs, assistance with food and fuel applications,
medical equipment loans, life alert choices, along with activities and
programs for recreation, health and lifelong learning.....978-251-0533

Chelmsford Senior Center Adult Supportive Day Program

Mon-Fri: 8:30am – 3:00pm. A special place for seniors to receive
warm, individual and group attention in a structured setting.

Transportation subject to availability.....978-788-6178

Social Services (Cont'd)

Adult Disability Service

Programs for the visually impaired, support groups.

“buddy” network, survival skill training, and AIDS project.....1-617-868-6718

Alcoholics Anonymous 24 hour hotline.....978-688-6607

Alzheimer’s Association help line.....617-868-6718

Alzheimer’s caregiver support group

Chelmsford Senior Center, 2nd & 4th Monday of each month.....978-251-8880

Blind/Visually impaired, Low vision support group

Chelmsford Senior Center, 2nd Thursday of each month,

10am-11:30 am, Call Anne Smith for more info.....978-251-2968

Deaf / Hard of Hearing

Mass Relay

Free service for MA residents who are deaf, hard of hearing, late

deafened, or speech disabled to communicate over the phone.....800-720-3479

Disaster Distress Line FEMA

Federal Emergency Management Agency.....1-800-480-2520

Elder Services of Merrimack Valley

Private, non-profit agency serving elders and disabled adults

to support individuals’ desire to make their own decisions, secure

independence, and remain in the community. Elder Care Fund, Money

Management Program, volunteers trained to help with bill paying and

reconciling bank statements

Please contact Age Information Department.....800-892-0890

or 978-683-7747

Lowell Association for the Blind

Adaptive equipment, assessment, training, information, and referral

for the visually impaired. A drop-in center and social recreation

programs are available.....978-454-5704

MAB Community Service.....1-800-852-3029

MA Commission for the Blind.....1-800-392-6450

MA Comm. for the Deaf and Hard of Hearing. TTY(Teletypewriter).....800-530-7570

Voice.....800-882-1155

MA Equip Distribution Program

Call to find out if you qualify for free or low cost equipment.....800-300-5658

Social Services (Cont'd)

Mass Elderly Hotline

Attorney General – Mon-Fri, 10am-5pm State-wide information about health insurance, home health care, Medicaid, Medicare, consumer protection, discrimination.....888-243-5337
617-727-8400

MA Office of Disability.....800-322-2020

Mass Senior Help Line

Free legal information and referral service for MA senior citizens (60 or older).....866-778-0939

Mental Health Referral Service

William James INTERFACE Mon. thru Fri. 9-5.....888-244-6843

Northeast Independent Living Disability Agency.....978-687-4288

Perkins Braille & Talking Book Library.....1-800-852-3133

Transportation

Council on Aging Bus

In Chelmsford or medical appointments in Lowell and Westford.
Make reservation at least 48 hours ahead.....978-251-0533

COA Volunteer Transportation

For medical appointments outside Chelmsford, Lowell and Westford.
Call for availability.....978-251-0533
Dracut COA also provides medical transportation to Boston.....978-957-2511

Local Bus Information.....978-452-6161

Lowell Regional Transit Authority

Service from Lowell or MBTA Information Half fair with MBTA ID required.....800-392-6100

Roadrunner

Curb-to-curb transportation available to senior residents, 60+ years of age; advance reservation required.
Boston service available for medical only.....978-459-0152

Utilities

Electricity – National Grid.....800-322-3223

Gas – Key Span.....800-548-8000

Local Key Span.....978-458-7749

HOUSING

Assisted Living/Housing

Atrium at Drum Hill, Chelmsford.....	978-934-4000
Billerica Crossings, Billerica.....	978-667-0898
Blaire House Assisted Living, Tewksbury.....	978-851-3121
Chelmsford Crossings, Chelmsford.....	978-250-8855
The Pines, Tewksbury.....	978-657-0800
Bridges, assisted living, memory care, Westford.....	978-692-9541
Brightview, Concord River, Billerica.....	978-262-1410
Brookdale, North Chelmsford.....	978-206-1534

Housing/Housing goods/Furniture

Chelmsford Housing Authority	
Emergency, Apartments, State and Federal housing, M-F, 8:30-4:30.....	978-256-7425
Council on Aging (COA)	
Information on Senior Housing options, 75 Groton Road 8:30-4:00, M – F.....	978-251-0533
Community Teamwork Housing Education Center	
174 Dutton St., Lowell, MA.....	978-459-0551
Household Goods Recycling of Mass. (HGRM)	
530 Main St., Acton – Referral from Social Services needed for appointment	978-635-1710
Lowell Wish Project, 1 A Foundry St., Lowell.....	978-441-9474
Mass Coalition for the Homeless, Lynn, MA.....	781-595-7570
Mass Housing, One Beacon St., Boston	
or www.masshousing.com	800-882-1154
Salvation Army, 150 Appleton St., Lowell.....	978-458-3396
Westford Housing Authority	978-692-6011

BENEFITS COUNSELING

Food

- Chelmsford Senior Center Lunch Program
Call Ahead For Reservations MON-FRI LUNCH 11:30-12:30
Suggested donation of \$2.50.....978-251-0533
- Food Pantry – Chelmsford Community Exchange
Call for hours. Food pick up hours – Thurs: 2-4 & Fri. 5-8; Sat.
Noon-1:30; Dec. 1 – April 26.....978-250-3818
- Greater Lowell Family YMCA Community Table –
35 YMCA Drive, Lowell.....978-454-7825
- Meals on Wheels
Home delivered meals for homebound over age 60 Monday
through Friday except holidays Suggested donation of \$2.50.....978-251-0533
- Project Bread – Food Source Hotline800-645-8333
- Salvation Army – 150 Appleton St., Lowell.....978-458-3396
- SNAP – Supplemental Nutrition Assistance Program.....978-251-0533
- Table of Plenty
FREE dinner every Tuesday from 5pm-6pm at the Unitarian Church
in Chelmsford. Open to ALL! Families are welcome.
No need to pre-register.....978-710-8328
- Veteran’s Breakfast
at the Senior Center, free to all veterans, 4th Thurs. of month
Must Register.....978-251-0533

Fuel assistance

- Chelmsford Senior Center.....978-251-0533
- Community Teamwork, Inc. (CTI) Lowell.....877-451-1082
- Joe Kennedy – Fuel Program.....877-563-4645
- Salvation Army – Good Neighbor Fund, (magoodneighbor.org).....800-334-3047

Immigrants

- International Institute of Lowell – 144 Merrimack St., Lowell.....978-459-9031
- Mass Immigrant and Refugee Advocacy Coalition – Boston.....617-350-5480

Insurance

Chelmsford Senior Center SHINE Program

SHINE, Serving Health Insurance Needs of Elders and health benefit counseling by a trained volunteer.

- Call for free appointment.....978-251-0533
- Elder Services of Merrimack Valley ESMV.....978-892-0890
- Mass Health Customer Service.....800-841-2900
TTY-800-497-4648
- Mass Health Enrollment Center800-665-9993
TTY-800-665-9997
- Medicare.....800-633-4227
- Part A.....888-896-4997
- Part B.....800-882-1228

Lawyer Referral Services

- Boston Bar Lawyer Referral.....800-552-7046
or 617-742-0625
- Chelmsford Senior Center
Attorney Hours 2nd Thursday of each month, 10:30-11:30,
by apt only.....978-251-0533
- Dial a Lawyer
Free legal advice first Wed. each month 5:30-7:30pm.....617-338-0610
- MA Bar Legal Referral Service, masslawhelp.com.....866-627-7577
- MA Senior Legal Helpline800-778-0939
- MA Senior Legal Help Line, Lowell
Referral for certain types of legal problems.....800-427-2521
- Merrimack Valley Legal Services
free legal advice for the elderly.....978-458-1465
or 800-336-2262

PUBLIC RESOURCES

Alzheimer's Association Ma Chapter

Please call.....800-548-2111

Disabililty Agencies

Northeast Independent Living.....987-687-4288

MA office on Disability – www.mass.gov/mod.....800-322-2020

Elder Abuse Hotline

Please call.....800-892-0980

or after 5pm, Mon. thru Fri. weekends and holidays.....800-922-2275

Elderly Services

Chelmsford Senior Center.....978-251-0533

A.A.R.P.....1-617-305-0561

Blue Cross/Blue Shield.....1-800-258-2226

Cancer Information.....1-800-4CANCER

Elder Affairs1-800-882-2003

Elder Services of the Merrimack Valley.....1-800-892-0890

Elder Emergency Shelter.....1-800-892-0890

Energy Information.....1-800-632-8300

Income Tax.....Federal.....1-800-829-1040

State.....1-800-392-6089

MA Medical Advocacy.....1-800-336-2262

MA Office on Disability.....1-800-322-2020

Emergency Assistance

Elder Care Fund.....800-892-0890

Employment Services

Career Center of Lowell – 18 John St., Lowell, www.cclowell.org or.....978-458-2503

Mass Rehab Commission – 325 Chelmsford St., Lowell.....978-458-4544

Food/Nutrition

Chelmsford Senior Center.....978-251-0533

Health & Benefits Counseling

Mass Division of Medical Asst.....	617-695-0976
Mass Health Customer Service.....	800-841-2900
Mass Health – TTY Customer Service.....	800-497-4648
Mass Health Enrollment Center.....	888-665-9993
Mass Health Enrollment Center-TTY.....	888-665-9997
Medicare: Part A.....	888-896-4997
Part B.....	800-882-1228
SHINE; call Elder Services.....	800-892-0890
www.benefitcheckup.org	
www.benefits.gov	

Homemaking

Elder Services Age Information Dept.....	800-892-0890
------------------------------------------	--------------

Library

Adams.....	978-256-5521
McKay.....	978-251-3212

Other Services

Adams Library – Large print books, books on tape.....	978-256-5521
Chelmsford Community Ed.....	978-251-5151
McKay Library	978-251-3212
MILES Middlesex Community College - Learning in Retirement.....	781-280-3570
Newsletter – Monthly newsletter.....	978-251-0533
Perkins Library for the Blind.....	617-972-7240
Senior Center Library	
Large print books, books on tape, paper books.....	978-251-0533
SHINE – Health benefits counseling by a trained volunteer.....	978-251-0533
Tufts University – Osher LLI (Lifelong Learning Inst.)	
Learning in retirement.....	617-627-5699
U-Mass, Lowell (LIRA) - Learning In Retirement Assoc.....	978-934-4000

Recreation/Volunteer at Chelmsford Senior Center

- Adult Social Day Program – Assist with activities.....978-251-6178
- Friendly Visitor – Be a friend 1 hr/week to homebound seniors.....978-251-0533
- Lunch Program – Assist with Lunch Program.....978-251-0533
- Meals on Wheels
 - Drivers deliver meals to homebound seniors
 - Chelmsford Council on Aging/Senior Center. Many volunteer opportunities, many recreational activities, trips, tours.....978-251-0533
- Medical Transport
 - Drive elders to appointments outside Chelmsford and Lowell.....978-251-0533

State Agencies

- Department of Public Health.....617-624-6000
- Elder Affairs.....800-882-2003
- Health & Human Services.....617-573-1600
- MA Commission for the Blind.....800-392-6450
- MA Commission for the Deaf & Hard of Hearing, Voice.....800-882-1155
- TTY.....800-530-7570

Town Of Chelmsford

Council on Aging.....978-251-0533
Housing Authority.....978-256-7425
Veterans Services.....978-250-5238

TOWN OF CHELMSFORD GENERAL INFORMATION

Assessors.....	978-250-5220	East Water District.....	978-453-0121
Board of Registrars.....	978-250-5205	Town Treasurer.....	978-250-5210
Absentee Ballots.....	978-250-5205	Conservation Commission....	978-250-5247
Birth, Death, Marriage, Hunting Certificates.....	978-250-5205	Electrical Inspector.....	978-256-8346
Board of Health.....	978-250-5241	Emergency Mgmt.....	978-250-5280
Town Manager’s Office.....	978-250-5201	Engineer.....	978-250-5228
Building Inspector (permits)....	978-250-5225	Housing Authority.....	978-256-7425
Dog Officer.....	978-256-0754	Highway Dept.....	978-250-5270
Inspector of Animals.....	978-256-0754	Gas Inspector.....	978-250-5225
Cemetery Department.....	978-250-5245	Constable.....	978-256-4581
Center Water District.....	978-256-2381	North Water District.....	978-251-3931
Public Health Nurse.....	978-250-5243	Chamber of Commerce.....	978-459-8154
Planning Board.....	978-250--5231	Constable.....	978-256-4581
Zoning Board of Appeals.....	978-250-5231	Commission on Disability.....	978-250-9689
Welfare.....	978-454-8061	Sewer Commission.....	978-250-5233
		Veterans Dept.....	978-250-5238

PLACES OF WORSHIP

Aldersgate Methodist.....	978-256-9400
All Saints Episcopal.....	978-256-5673
Central Baptist.....	978-256-0855
Church of Christ.....	978-256-8901
Congregation Shalom.....	978-251-8091
No. Chelmsford Congregational.....	978-251-1261
St. John Evangelist – Catholic.....	978-251-8571
West Chelmsford United Methodist.....	978-251-4834
First Parish Unitarian.....	978-256-5133
First Baptist.....	978-256-8630
St. Mary’s – Catholic.....	978-256-2374
Trinity Lutheran.....	978-256-6300
Matthews Memorial.....	978-453-8732
Central Congregational.....	978-256-5931
Immanuel Baptist.....	978-256-6463
Grace Community.....	978-256-2626
Mass. Baptist Temple.....	978-251-7013