

# Town of Chelmsford Massachusetts 01824

Fire Headquarters  
50 Billerica Road  
Gary Ryan  
Chief of Department

Chief's Office: (978) 250-5266  
Business Office: (978) 250-5267  
Fax: (978) 250-5269  
Fire Prevention Office (978) 251-4288



May 18, 2017

Town Manager Cohen & Chelmsford Board of Selectmen  
50 Billerica Road  
Chelmsford, Mass 01824

Re: Trinity EMS

Dear Town Manager Cohen and Board of Selectmen,

It is my pleasure to recommend the continued services of Trinity EMS as the town's ambulance provider. As a fire chief with over 20 years of service to the community, it is with the utmost care and sincerity that I recommend life safety services. Trinity EMS has served the town of Chelmsford since 1994, and has demonstrated a high level of dedication and quality of patient care.

Under the current contract, Trinity EMS provides a dedicated ambulance 24 hours a day that is located within the center of town. A second ambulance provides coverage for 12 hours a day (7am-7pm) staging in North Chelmsford. In addition, Trinity is responsible for dispatching Advance Life Support Services (ALS). Every ambulance and ALS vehicle is equipped with GPS devices that allows for a ranking of all available emergency vehicles based on estimated time of arrival (ETA). In the event of a 911 call, the dispatcher is able to utilize the ranking data in order to dispatch the vehicle with the shortest ETA. On April 6, 2016, Trinity received accreditation from the International Academy for Emergency Medical Dispatch for their use of the Dispatch Pro program.

Recently, Trinity EMS demonstrated their ability to effectively respond to a Mass Casualty Incident. On April 5, 2017, a school bus that was transporting students from the Bartlett Middle School in Lowell to the Boston Symphony Orchestra for a field trip, was involved in an accident

**"SMOKE DETECTORS SAVE LIVES"**

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on Route 3 South in Bedford. The Bedford Fire Department activated a Level 2 Mass Casualty Incident that required 19 mutual aid ambulances. Trinity dispatched five ambulances and helped transport some of the 23 students to area hospitals.

In an effort to monitor opiate overdoses more efficiently, Trinity employed the "First Watch" tracking system. First Watch allows communities to be notified within an hour of an opiate overdose. This allows public safety officials to track overdose trends or spikes. In November 2016, Trinity's adoption of the First Watch tracking system earned them the "Amby" Award from the American Ambulance Association for their use of reporting technology in response to the opioid crisis.

Trinity EMS has a proven to be an effective public safety partner and an essential part of the community. I look forward to continuing our emergency medical services with Trinity and would be happy to answer any questions.

Sincerely,

A handwritten signature in blue ink that reads "G. Ryan".

Chief Gary Ryan  
Chelmsford Fire Department

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